

# California Department of Veterans Affairs

### **Veterans News**

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## NEWS FROM THE CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS

#### CALVET HOME LOAN REDDING DISTRICT OFFICE MOVES TO NEW LOCATION

The CalVet Home Loan Redding District Office has moved to a smaller location at 1900 Churn Creek Road, Suite 221, Redding, CA 96002. This office can be reached by telephone at 530-224-4955. For more information regarding CalVet home loans call our toll free number 1-800-952-5626 or apply online at <a href="https://calvethomeloans.cdva.ca.gov/welcome.html">https://calvethomeloans.cdva.ca.gov/welcome.html</a>.

#### **NEWS FROM THE U.S. DEPARTMENT OF VETERANS AFFAIRS**

US DEPARTMENT OF VETERANS AFFAIRS ISSUES WARNING TO REGIONAL OFFICES REGARDING THE UNAUTHORIZED REPRESENTATION OF CLAIMANTS AND UNLAWFUL SOLICITATION OF FEES

Some US Department of Veterans Affairs (USDVA) regional offices have received inquiries or complaints about individuals that were paid by assisted living facilities to "represent" veterans and other claimants with their VA benefits. These individuals lead claimants and facilities to believe they have special knowledge of VA laws and can maximize claimants' entitlement to VA benefits. Although these individuals work for private companies, they may have job titles that suggest a government connection, e.g., Veterans Benefits Analyst.

In an effort to inform all regional offices of this problem, the USDVA has issued the attached letter providing them with background information, as well as steps to take to protect claimants.

Please see attached PDF file titled "UNAUTHORIZED REPRESENTATION OF CLAIMANTS."